64 St Andrew Street Galashiels, Selkirkshire TD1 1DY 07962 113804 elliot@epic.scot epic.scot ⊕

Key Skills:

- Proficiency in networking through network architecting, rollout and support across multiple sites, network topologies, and hardware ecosystems. Particular platforms I am experienced with include Cisco ASA, Cisco NGFW including both FMC and FTD, Juniper, and Fortinet.
- Experienced with both AWS and Azure cloud platforms, knitting both together with an existing on-premises private cloud both manually and via Terraform IaC.
- Use of CI/CD platforms to assist in the automation of testing and deployment of infrastructure and assets, in particular the use of GitLab and Jenkins.
- Well versed in the setup, operation, migration and maintenance of VMWare vSphere from both professional and personal use, backed up by formal training. Experience managing VMWare estates of a range of complexity levels, all of which were production-critical.
- Experienced in project work of a wide variety of sizes and styles, both Agile and Waterfall, from nimble small teams to large multi-departmental efforts.
- Proficient in the setup, operation, and maintenance of Windows Server as well as many of its services (AD, DNS, DHCP, Exchange, SQL Server, WSUS, File storage, etc.) from long-term hands-on support and Microsoft certified training.
- Linux server administration expertise across a broad range of applications, maintaining a high standard of security and efficiency.
- Proven capability in managing large-scale and enterprise storage solutions to ensure stability, recoverability and enhance ROI.
- Strong diplomatic skills, honed while acting as a product owner and user liaison for a critical but deeply unpopular platform.
- Fluent in multiple scripting languages, including Bash, Python and PowerShell, used extensively for both immediate needs and for long-term solutions.
- Experienced in numerous other solutions, including but not limited to Docker, Crestron, Audio Editing and more besides.
- Proven ability to manage complex, evolving workloads, doing so both independently or as part of a larger team. Highly self-motivated, I enjoy collaborating and knowledge-sharing with others to help provide solutions that exceed expectations and elevate the user experience.
- A swift learner and keen investigator, I pride myself on being able to get to grips with new technologies swiftly to provide accurate support, especially in time-limited situations. I relish opportunities to use new toolsets, or to apply existing ones towards new solutions.
- Strong commitment to providing proactive support, proven in a time-constrained and highly demanding environment. Customers often had highly variable levels of technical knowledge, engagement, and availability.
- A key player in multiple large-scale site expansion and relocation projects which required close interdepartmental cooperation, planning, and execution to anticipate requirements, provide solutions, and ensure a minimum of disruption.
- A highly driven person with a keen desire to solve problems, identify efficiencies and provide solutions that are both effective and as frictionless as possible.

Training and Qualifications:

Hashicorp Certified: Terraform Associate - Attained June 2022 Microsoft Certified: Azure Fundamentals, currently revising for Azure Administrator Associate AWS Certified Cloud Practitioner, currently revising for AWS Architect Associate VMWare Certified Professional Data Centre Virtualisation 6.5 – Attained May 2018 **Older training has been omitted for clarity and brevity - a full history is available upon request.**

Employment History:

April 2022 - Current: Elliot Page IT Consultancy Self-Employed IT Contracting and Consulting

Drawing upon my previous experience I have worked with a range of clients on short-term contracts, particularly around the migration of existing workloads and the set up of fresh (greenfield) projects on cloud platforms in a sustainable, structured manner as a DevOps consultant.

September 2019 – April 2022: Kyowa Kirin International, Galashiels, UK Japan-based Specialty Pharmaceutical Company serving the EMEA Region

September 2019 – April 2022: IT Systems Administrator

Working within a lean DevSecOps integrated team with a broad range of responsibility I quickly got to grips with a neglected environment and spearheaded both immediate support and longer-term enhancements to the estate. Working within a rapidly changing environment I undertook projects to overhaul the inter-site networking, monitoring, SAN and VMWare estates along with BAU and other infrastructure improvements.

My primary objective in was to spearhead a full network security hardware refresh, migrating from a patchwork of isolated Cisco ASA devices to an integrated Cisco Firepower Management platform with zero loss of function and minimal downtime. This project required a full migration of the existing configuration to remove outdated items and take full advantage of the new hardware stack. Other key achievements include the setup of a DevOps environment making use of AWS, Terraform, Jenkins and Docker to migrate corporate websites into a cloud-native environment.

September 2015 – August 2019: Cancer Research UK Cambridge Institute, Cambridge, UK Cancer-focused research institute based on the Cambridge Biomedical Campus.

- May 2019 August 2019: Senior Systems Administrator
- February 2016 April 2019: IT Systems Administrator
- September 2015 January 2016: *IT Administrator*

Within this role I was directly and principally responsible for several critical Institute systems including endpoint provisioning, deployment, and security as well as the vSphere estate.

A key component of this role was assisting with larger team-spanning infrastructure projects, as well as self-starting short-term assignments to augment and enhance institute operations.

As part of the wider University of Cambridge, I liaised with the central University IT department in order to ensure the institute was aware of upcoming changes in policy as well as assisting in shaping policy to the benefit of the Institute and wider University.

Key achievements in this role include rollout of Windows 10 to the 700+ user estate, spearheading the implementation of an off-site Disaster Recovery solution, and creating a VMware estate monitoring and provisioning dashboard from scratch.

July 2008 – August 2015: Public Library of Science (PLOS), Cambridge, UK A leading publisher of biomedical research following the "Gold Open Access" model.

- April 2015 August 2015: Windows Systems Administrator
 - July 2013 April 2015: Support Technician (UK)

In this role I provided full time IT support for the organisation as the sole department member for the UK office. This included both BAU Support as well as evaluation and implementation of new solutions both independently and as part of the wider IT team.

Key achievements in this role include the roll-out of Office 365 to the organisation, multiple office expansions and the provision of improved collaboration and asset management tools.

• July 2012 – June 2013: Technical and Journal Management Support

A dual role, with a 50/50 commitment to IT Operations and Publishing Systems teams. This role combined front-line support in both arenas, requiring a large degree of balancing to ensure workloads were tackled efficiently as the sole representative of both teams physically located in the UK Office.

- August 2010 July 2012: Publications Manager, PLOS Biology
 - July 2008 August 2010: Publications Assistant, PLOS Biology

From December 2008 I took on an additional role as the IT support liaison for the PLOS UK office.

Education:

BSc in Physics, Astrophysics and Cosmology from the University of Lancaster. Graduated July 2007.

References available upon request.