

# Elliot Page – *Curriculum Vitae*

64 St Andrew Street  
Galashiels,  
Selkirkshire  
TD1 1DY  
07962 113804   
[elliott@epic.scot](mailto:elliott@epic.scot)   
[epic.scot](http://epic.scot) 

## Key Skills:

- Experienced in architecting, leading, and participating in projects of a wide variety of sizes and styles, both Agile and Waterfall, from small nimble teams to large multi-departmental efforts.
- Experienced with both AWS and Azure cloud platforms, knitting public cloud together with existing on-premises private cloud via Terraform IaC to leverage the benefits of each domain.
- Comfortable with the use of CI/CD platforms to assist in the automation of testing and deployment of infrastructure, code, and other assets, in particular GitLab and Jenkins.
- Strong experience in establishing, maintaining, and improving infrastructure monitoring solutions with a wide range of both subscription-based and open source tools.
- Proficiency in network architecture, deployment, and support across multiple sites, topologies, and hardware ecosystems.
- Proven capability in managing large-scale and enterprise storage solutions to ensure stability, high performance, recoverability and enhance ROI.
- Proficient in the setup, operation, upgrading, and maintenance of a diverse estate of both end-user devices as well as server infrastructure. This experience stretches both from the individual device to architecting the estate as a whole, incorporating Windows, Mac, Linux, and Chrome OS devices.
- Well-versed in the setup, operation, migration, troubleshooting, and maintenance of VMWare vSphere, backed up by formal training as well as primary ownership of production-critical VMWare estates of a range of maturity levels.
- Continually focussed on identifying and realising efficiencies within an existing estate via automation, scripting, outsourcing (where appropriate), monitoring, and reporting efforts.
- Proven ability to manage complex, evolving workloads, doing so both independently or as part of a larger team. Highly self-motivated, I enjoy collaborating and knowledge-sharing with others to help provide solutions that exceed expectations and elevate the user experience.
- Strong diplomatic skills, honed while acting as both product owner and user liaison for a critical but deeply unpopular mission-critical platform.
- A swift learner and keen investigator, I pride myself on being able to get to grips with new technologies swiftly to provide accurate support, especially in time-limited situations. I relish opportunities to use new toolsets or to apply existing ones toward new solutions.
- Strong commitment to administering and providing proactive support, proven in a time-constrained and highly demanding environment. Customers often had highly variable levels of technical knowledge, engagement, and availability.
- A key player in multiple large-scale site expansion and relocation projects which required close interdepartmental cooperation, planning, and execution to anticipate requirements, provide solutions, and ensure a minimum of disruption.
- A highly driven person with a keen desire to solve problems, identify efficiencies and provide solutions that are both effective and as frictionless as possible.

## Training and Qualifications:

Hashicorp Certified: Terraform Associate - Attained June 2022

**Older training has been omitted for clarity and brevity - a full history is available upon request.**

## Employment History:

### **April 2022 - Current: Elliot Page IT Consultancy LTD**

#### **IT Consultancy Services**

Drawing upon my previous experience I have worked with a range of clients on short-term contracts, particularly around the migration of existing on-premises workloads to cloud and the set up of fresh (greenfield) projects on cloud platforms in a sustainable, structured manner as a DevOps consultant. A key part of this work has been to encourage flexible infrastructure that is moulded to fit requirements, alongside maximising the use of existing assets that are being underutilised in terms of features, capacity, or both.

### **September 2019 – April 2022: Kyowa Kirin International, Galashiels, UK**

#### **Japan-based Specialty Pharmaceutical Company serving the EMEA Region**

- September 2019 – April 2022: IT Systems Administrator

Working within a lean integrated team with a broad range of responsibilities I quickly got to grips with a neglected environment and spearheaded both immediate support and longer-term enhancements to the estate. Working in this rapidly changing environment I completed multiple critical projects to overhaul the inter-site networking, monitoring, SAN, and VMWare estates along with BAU workloads and colleague training.

In my last year of employment I also took on the lead position migrating the corporate web presence to AWS. Taking advantage of Terraform, Jenkins, Bitbucket, and Docker I pushed cloud-native tooling for both the immediate project requirements and projected future needs. A key element of this work was acting as an evangelist for these technologies, training my colleagues in both the tools themselves and how to view things in a cloud-native manner to realise operational improvements. Other key achievements in this role include spearheading a full network security hardware refresh, migrating with no loss of function, minimal downtime, and zero (reported) user issues.

### **September 2015 – August 2019: CRUK Cambridge Institute, Cambridge, UK**

#### **Cancer-focused research institute based on the Cambridge Biomedical Campus.**

- May 2019 – August 2019: *Senior Systems Administrator*
- February 2016 – April 2019: *IT Systems Administrator*
- September 2015 – January 2016: *IT Administrator*

Within this role I was directly and principally responsible for multiple critical Institute systems including endpoint provisioning, deployment, and security as well as the vSphere estate.

A key component of this role was assisting with larger team-spanning infrastructure projects, as well as self-starting short-term assignments to augment and enhance institute operations. This included both the technical work but also higher-level architectural and interoperability concerns as well as handling the RFP process and vendor relationships.

As part of the wider University of Cambridge, I liaised with the central University IT department to ensure the institute was aware of upcoming policy changes as well as assisting in shaping policy to the benefit of both the Institute and wider University.

Key achievements in this role include the rollout of Windows 10 to the 700+ user estate, spearheading the implementation of an off-site Disaster Recovery solution, and creating a VMware estate monitoring and provisioning webapp from scratch. This last item in particular helped to greatly reduce barriers to entry for users while also reducing the overhead for IT staff who would otherwise have had to perform a large amount of mundane work to support this solution.

### **July 2008 – August 2015: Public Library of Science (PLOS), Cambridge, UK**

#### **A leading publisher of biomedical research following the “Gold Open Access” model.**

- April 2015 – August 2015: *Windows Systems Administrator*
- July 2013 – April 2015: *Support Technician (UK)*

In this role I provided full-time IT support for the organisation as the sole department member for the UK office. This included both BAU Support as well as evaluation and implementation of new solutions both independently and as part of the wider IT team.

Key achievements in this role include the roll-out of Office 365 to the organisation, multiple office expansions, and the provision of improved collaboration and asset management tools.

- July 2012 – June 2013: *Technical and Journal Management Support*

A dual role, with a 50/50 commitment to the IT Operations and Publishing Systems teams. This role combined front-line support in both arenas, requiring a large degree of balancing to tackle workloads efficiently as the sole representative of both teams physically located in the UK Office.

- August 2010 – July 2012: *Publications Manager, PLOS Biology*
- July 2008 – August 2010: *Publications Assistant, PLOS Biology*

From December 2008 I took on an additional role as the IT support liaison for the PLOS UK office. Initially “Emergencies Only” this grew to become 25% of my role.

**Education:**

BSc in Physics, Astrophysics, and Cosmology from the University of Lancaster. Graduated July 2007.

**Personal Pursuits:**

I am an active producer and host of audio podcasts and have been doing so for over a decade at the time of writing.

**References:**

Available upon request.